

PROGRAM COMPLIANCE REPORT COVER SHEET

Reports are due December 31, 2006 (Please note this date is Sunday.)

Agency Name: San Francisco Bay Area Rapid Transit District

Date Submitted: 12/22/06

Date Received (leave blank):

Report Checklist:

Check all the Programs you have included with your report and add any additional attachments. Clearly label your attachments according to the convention provided below. All attachments must be easily readable when reproduced in black and white.

To check a box, double click on the box and mark "Default Value" as "Checked."

- Annual Program Compliance Report - Mass Transit Funds**
- Annual Program Compliance Report - Local Streets and Roads Funds**
- Annual Program Compliance Report - Bicycle and Pedestrian Safety Funds**
- Annual Program Compliance Report - Paratransit Funds**

List any additional attachments included in the application:

- Attachment A:** (Mass Transit Attachments - *add title*)
- Attachment B:** (Local Streets and Roads Attachments - *add title*)
- Attachment C:** (Bicycle and Pedestrian Attachments - *add title*)
- Attachment D:** (Paratransit Attachments - *add title*) Newsletter Article; BART

Website Text; Pictures of Bumper Sticker

An authorized representative of the reporting agency must sign below, affirming that the statements in the report package are true and complete to the best of their knowledge.

Signature:

Name/Title: Thomas E. Margro, General Manager

Date: _____

Signature:

Name/Title: Ed Pangilinan,

Date: _____

Submittal Requirements:

- 1. Submit an electronic version of this report by December 31, 2006 to Tess Lengyel, ACTIA Programs and Public Affairs Manager at tlengyel@actia2022.com.*
- 2. A hard copy with wet signatures must also be received in the mail, postmarked no later than December 31, 2006*

Paratransit Programs Report Summary

Report Submitted by: (Agency) **San Francisco Bay Area Rapid Transit District**

Agency Paratransit Program Contact Name: **Susan B. Gallagher**

Agency Address: **300 Lakeside Drive, Oakland, CA 94607**

Agency Paratransit Program Contact Phone Number: **(510) 464-6184**

Agency Paratransit Program Contact Fax: **(510) 464-6143**

Agency Paratransit Program Contact e-mail: **sgallag@bart.gov**

1. **ACTIA Paratransit Program funds** received/expended (accrual basis). These numbers should be the same as those reported in your compliance audit.

04/05 UNSPENT BALANCE	05/06 REVENUES	INTEREST/ OTHER INCOME	EXPENDED	ENDING BALANCE
\$0	\$1,561,989	\$4,111,249	\$5,673,238	\$0

If applicable, please explain why expenditures in Reporting Year 2005/2006 were less than the amount the Agency received and what the Agency intends to do with the additional funds.

2. **Publication date(s) in Newsletter** (Agency or ACTIA Newsletter) highlighting Paratransit projects/programs funded by Measure B: *(Please include a copy of the newsletter in the Attachments.)*

Attached is copy of a newsletter article submitted to ACTIA on behalf of East Bay Paratransit (AC Transit and BART). It was published in the Summer/Fall 2006 Measure B News.

3. **Website address(es):** *(Your website should describe Paratransit projects and programs funded by Measure B, with updated and accurate information, and also should have a link to www.actia2022.com. Please include printout in the Attachments.)*

www.bart.gov

4. **Describe signage** used in the Paratransit projects/programs indicating the use of Measure B funds.
(Please include photos of signage in the Attachments.)

East Bay Paratransit vehicles carry bumper stickers acknowledging Measure B's contribution to the program. Attached is a picture of the bumper stickers.

5. **Paratransit Programs / Projects Description**
(Describe the Paratransit programs/project(s) implemented with Measure B funds in fiscal year 2005/2006. Complete Table 4 below by listing project name, planning area, project description, project benefits, estimated number of trips provided with Measure B funds, total project cost and Measure B expenditures. Include photographs in Attachments.)

Measure B funds were devoted exclusively to East Bay Paratransit, a partnership between BART and AC Transit. East Bay Paratransit provides ADA mandated service to people with disabilities who have been determined to be eligible for it. In FY 05/06, East Bay Paratransit provided a total of 656,029 passenger trips to riders from Alameda and Contra Costa County at a cost to the agencies of about \$25,000,000. Of the total, 487,439 trips were taken by North and Central Alameda County resident. This represented a combined cost to the agencies of \$18,300,768. Measure B contributed approximately 32% of the funding of those trips

6. **Planned Paratransit Programs / Projects**
Describe the planned Paratransit programs/project(s) to be implemented with Measure B funds and the projected schedule

East Bay Paratransit will continue to provide ADA mandated paratransit in FY 06/07. In addition, East Bay Paratransit will implement two Gap projects during FY 06/07 and FY 07/08: the installation of MDC/AVL technology in AC Transit's paratransit fleet, and the establishment of a rider care specialist position at the Broker's Office.

Table 4
Measure B-Funded Paratransit

<i>Project Name</i>	<i>Description</i>	<i>Benefits</i>	<i>Estimated Number of Trips provided with Measure B funds in FY 05/06</i>	<i>Total Project Cost</i>	<i>Measure B Expenditures in FY 05/06</i>
East Bay Paratransit	ADA Paratransit service within the overlapping service territories of BART and AC Transit.	Provides paratransit transportation to people whose disability prevents the use of fixed route transit.	41,609 (based on \$37.54/trip and BART allocation of \$1,561,989)	\$24,728,969 (total expense for East Bay Paratransit in FY 06)	\$1,561,989 Measure B funds expended by BART

Newsletter Article Text:

East Bay Paratransit is Alameda County's largest paratransit system, serving peoples with disabilities that prevent them from using regular public transit. It is a program established by AC Transit and BART in 1996 as a joint project to provide paratransit services mandated by the Americans with Disabilities Act (ADA). Measure B covers about 25% of the operating costs of East Bay Paratransit. The rest of the annual budget of \$24.7 million is funded by AC Transit and BART.

In Fiscal year 05-06 East Bay Paratransit carried an average of 2,300 passengers per weekday to their destinations in Alameda, Contra Costa, and San Francisco Counties. All the service is by advance reservation. East Bay Paratransit uses both lift vans and sedans to provide rides. Unlike a taxi, rides are shared as they would be on the bus or train.

Every year, in order to gather information on customer satisfaction, East Bay Paratransit does a telephone survey of people actually using the service. In addition, a number of demographic questions are asked. Here is some information which provides a good picture of the people who use East Bay Paratransit.

About half the riders are under 65 years old and quarter of the riders are over 80 years old. The riders' most common disabilities are mobility problems (49%), cognitive impairment or developmental disability (21%), frailty (17%), and blindness or low vision (12%). The most common reason for the riders' trips is a medical appointment of some sort. Of those going to a medical appointment, almost 40% are going to or from a dialysis treatment. About 25% of the people using the service use a wheelchair. East Bay Paratransit riders are increasingly using technology. This year almost 30% report having access to a computer and 44% own a cell phone.

Thank you to the voters of Alameda County for Measure B's contribution to providing this extensive and needed transportation to people with disabilities in Alameda County

Text In BART Website Concerning Measure B.

Website can be accessed at www.bart.gov. By clicking on the italicized section, the user is automatically linked to ACTIA's Website.

Rider Guide >> Disabled Access >> Paratransit
Paratransit Services in the BART District

Working with other local transit operators, BART provides ADA paratransit service to individuals whose disability prevents them from accessing, boarding, or riding BART trains. Service is provided by lift vans and sedans and is generally by reservation only. Service is available after the rider is certified as eligible under ADA guidelines. Contact the following agencies for information on requirements, certification, and reservations:

In San Francisco
MUNI
415-351-7000

In Eastern Contra Costa County
County Connection Link
925-676-7500
Tri Delta Transit
925-754-6622

In Western Contra Costa and Alameda Counties
East Bay Paratransit
510-287-5000

The Alameda County Transportation Improvement Authority (ACTIA) contributes to East Bay Paratransit through Measure B Sales Tax funds. 1.49% of the net revenues from the Measure B Sales Tax are allocated to BART and help support this ADA mandated paratransit in north and central Alameda County.

In Eastern Alameda County
Wheels
925-455-7565

In San Mateo County
Redi-Wheels
650-369-1797

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East Bay Paratransit Bumper Stickers acknowledging Measure B.

