



TAXI – Up & Go Project!

North County

PROJECT BENEFITS:

Aging adults who face physical, emotional, and social challenges, as well as frail, mono-lingual and socially-isolated residents receive a wide variety of support through this valuable program. They receive transportation scrip and case management, and volunteers help them travel to their desinations.

PROJECT UPDATE:

During the second half of FY 09/10, the Project Sponsor made several changes to meet program goals and objectives, some of which were to:

- Hire a new Project Coordinator to re-vamp the distribution plan and increase training sessions
- Develop and distribute a new brochure
- Hire Senior Leader to assist clients/caregivers and provide administrative support
- Redesign the scrip/voucher system to meet increased demand for taxi services.

Notably, due to the success of the program, this grant was extended an additional year.

To find out more about the program, please contact the Project Sponsor.

PROJECT SPONSOR:

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A partnership between the City of Oakland Paratransit for the Elderly and Disabled Program (OPED) and the Senior Companion Program (SPC), TAXI – Up & Go is a taxi scrip program with volunteers who provide assistance to aging adults with physical, emotional and social challenges. The program also provides transportation access escorts and case management support for frail, mono-lingual and socially isolated Oakland residents.

Through this coordinated effort, SCP management staff oversee the program and provide necessary supervision and training of volunteer escorts who distribute taxi scrip to clients. OPED provides the taxi scrip. This grant is funding much-needed enhancements, which include service delivery expansion, customer service and outreach, as well as program administration.

Project Budget and Funding

TOTAL PROJECT COST	\$404,312
Funding	
Initial ACTIA Gap Grant Award	\$143,472
Matching Funds	\$260,840
Source:	
Local Match	\$260,840



Project Schedule

Commence ACTIA Grant (Cycle 4)	July 1, 2008
Develop Memorandum of Understanding Between Partnering Organizations	July 2008
Hire Project Case Manager and Bilingual Senior Leaders	July 2008
Begin Taxi Scrip Program	October 2008
Complete Annual Assessment Survey and Evaluation of Program for 2009, 2010, and 2011	June 2009, 2010, and 2011
Complete Evaluation of Service for Fiscal Years 2009-2010 and 2010-2011	June 2010 and 2011
Complete Grant Funding Period	June 30, 2011

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