

Hayward Round About Paratransit Shuttle Service Project

Central County



PROJECT BENEFITS:

This new service creates additional capacity on both the Hayward Base Paratransit Service and the Hayward Ride-Today Same-Day Expansion Service as program participants increase their use of the new shuttle service alternative.

The Hayward Round About Shuttle offers Hayward paratransit participants free paratransit rides on a pre-established route. Paratransit riders in and around Hayward can simply get on and off the Round About Shuttle as many times as needed, from the many shuttle stops located in key areas throughout the Hayward community. Participants do not need to call in advance and schedule a ride.

This ACTIA grant funds the administration, outreach and operations contracts for the new shuttle service, providing an estimated 9,000 additional rides over a 24-month period. Riders do not need vouchers; the City of Hayward issues Hayward Paratransit Program Identification Cards, which riders show to the driver as they board the shuttle.

PROJECT UPDATE:

The shuttle service began in 2008. In September 2010, the Project Sponsor will complete its service evaluation for the fiscal year 2009-2010.

Project Budget and Funding

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|-----------------------------------|------------------|
| TOTAL PROJECT COST | \$440,000 |
| Funding | |
| ACTIA Paratransit Gap Grant Award | \$440,000 |
| Matching Funds | \$0 |



To find out more about the program, please contact the Project Sponsor.

PROJECT SPONSOR:

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Project Schedule

| | |
|---|-----------------------|
| Commence ACTIA Grant (Cycle 4) | July 1, 2008 |
| Execute Contract with Paratransit Provider | July 2008 |
| Implement Marketing Plan | August 2008 |
| Finalize shuttle Stop Locations, Schedules, Signs, Maps and Print Route Schedules | July – November 2008 |
| Operate Shuttle Service During Fiscal Year 2008-2009 | July 2008 – June 2009 |
| Implement Data Gathering Strategies to Evaluate shuttle Service | November 2008 |
| Complete Evaluation of Service During Fiscal Year 2008-2009 | June 2009 |
| Operate Shuttle Service During Fiscal Year 2009-2010 | July 2009 – June 2010 |
| Complete Evaluation of Service During Fiscal Year 2009-2010 | September 2010 |
| Complete Grant Funding Period | June 30, 2010 |

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