



Demand Response Shuttle Service for Seniors and People with Disabilities

North County

This grant funds the City of Emeryville to provide free, American Disabilities Act-compliant, demand-response shuttle service to seniors and people with disabilities.

Based on a needs assessment and community-based transportation plan, primary services are scheduled weekdays from 9 a.m. to 4 p.m., with limited weekend service for riders anywhere within the 94608 zip code.

Patrons can look forward to greater door-to-door access to activities such as grocery and retail shopping, medical appointments, and social and enrichment activities proven to increase the quality of life for seniors and persons with disabilities. To learn how to access these free services, see the Project Sponsor contact information below.

PROJECT BENEFITS:

Riders in the 94608 service area have experienced increased accessibility, greater ridership, and the ability to attend enrichment/education programs currently inaccessible to established paratransit or transit users.

PROJECT UPDATE:

The City of Emeryville continues to provide outreach and free shuttle services for seniors and people with disabilities.

Formal rider surveys were conducted in June/July, and in response to feedback, the City will bring the advanced reservations portion of the service through the Emeryville Senior Center for more consistency in phone communications with participants.

To find out more about the program, please contact the Project Sponsor.

PROJECT SPONSOR:

Melinda Chinn
 Community Services Director
 City of Emeryville
 4300 San Pablo Avenue
 Emeryville, CA 94608
 Tel: 510-596-4314
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Project Budget and Funding

TOTAL PROJECT COST	\$250,000
Funding	
Initial ACTIA Gap Grant Award	\$232,000
Matching Funds	\$18,000
Source:	
City of Emeryville and Emeryville Transportation Management Associate	\$18,000



Project Schedule

Commence ACTIA Grant (Cycle 4)	July 1, 2008
Issue RFP for Wheelchair-accessible Passenger Van	January 2009
Purchase Accessible Passenger Van	January 2009
Hire and Train Full-time Shuttle Van Driver	January 2009
Operate Shuttle during Fiscal Years 2008-2009, 2009-2010, and 2010-2011	July 2008 – June 3 2011
Administer Evaluation of Services for Fiscal Years 2008-2009, 2009-2010, and 2010-2011	July 2009, 2010, and 2011
Complete Grant Funding Period	June 30, 2011

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