

# Countywide Mobility Coordination Project

Countywide



**PROJECT BENEFITS:**

- Improvement of ACTIA's outreach efforts, including increased engagement and coordination with social service agencies and community-based organizations
- Improved Web-based and printed informational and educational materials to enable easier access to transportation information for consumers and non-English speakers
- Coordination, expansion and evaluation of countywide mobility programs, through an information line

The Alameda County Transportation Improvement Authority (ACTIA) initiated the Countywide Mobility Coordination Program in response to its Paratransit Advisory and Planning Committee (PAPCO) priorities for increased education and outreach, improved coordination among agencies and mobility planning. This grant funds a second-phase Mobility Coordination Program that deepens the ACTIA and PAPCO coordination with partner agencies and organizations in Alameda County. The second phase includes expansion of ACTIA's Hospital Discharge Transportation, Paratransit Waiting Areas and Emergency Wheelchair Breakdown programs; and development of a customer-satisfaction survey.

**Project Budget and Funding**

<b>TOTAL PROJECT COST</b>	<b>\$35,000</b>
Funding	
ACTIA Paratransit Gap Grant Award	\$306,000
Matching Funds	\$0



**PROJECT UPDATE:**

ACTIA is in the process of working with the survey firm to complete the 2009 customer satisfaction survey on city-based programs.

To find out more about the program, please contact the Project Sponsor.

**PROJECT SPONSOR:**

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**Project Schedule**

Commence ACTIA Grant (Cycle 4)	July 1, 2008
Conduct Outreach on ACTIA Programs and Mobility-related Issues at Consumer-focused Events throughout Alameda County	July 2008 (ongoing)
Provide Mobility Planning and Referral Services Utilizing Alameda County's Toll-free Paratransit Information Line	July 2008 (ongoing)
Provide Oversight and Outreach for the ACTIA Emergency Wheelchair Breakdown Service	July 2008 (ongoing)
Identify and Approach New Partner Hospitals to Secure Expanded Participation in the Hospital Discharge Transportation Program, Sign Memorandum of Understanding with at Least Two Hospitals and Initiate Hospital Discharge Transportation Service	July 2008 (ongoing)
Plan and Implement Accessibility and Content Improvements to Access Alameda Web site	August 2008
Conduct Survey of Top 10 Medical Destinations for East Bay Paratransit to Identify Facilities Most in Need of Improvements to Paratransit Waiting Areas	September 2008
Plan and Implement Materials for Semiannual "Coordination Summits" with Partner Agencies to Share Information, Foster Increased Collaboration and Strengthen Links Between ACTIA/PAPCO and Relevant External Projects and Programs in Alameda County	December 2008 (6-month intervals through June 2010)
Schedule Semiannual Meetings with Currently Participating Hospital's Discharge Staff to Review Hospital Discharge Transportation Program Procedures	December 2008 (6-month intervals through June 2010)
Translate 2008 <i>Access Alameda</i> Revision into Up to Two New Languages and Place on Web site	June 2009
Contract with Survey Firm for 2009 Customer Satisfaction Survey for City-based Programs	June 2009
Complete Grant Funding Period	June 30, 2010

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## Alameda County

**A**lameda County's half-cent transportation sales tax, known as Measure B, will generate more than \$3 billion over 20 years for transportation improvements in Alameda County. Over **\$150 million** is dedicated for **Special Transportation for Seniors and Disabled**. In voting for Measure B, which dedicated 10.5 percent of the sales tax revenue to paratransit projects and programs, Alameda County residents voiced their support for increasing mobility for seniors and people with disabilities.

To date, through four grant cycles, ACTIA's paratransit grant program has funded 52 capital projects, programs, and master plans totaling \$9.1 million.



### PARATRANSIT GAP GRANT PROGRAM - CYCLE 4 FUNDED PROJECTS

Planning Area	Project	Sponsor	Measure B Funding Amount	Total Project Cost
N,C,S	EBP Mobile Data Terminal/Automatic Vehicle Locator Project	Alameda Contra Costa Transit District	\$306,000	\$860,000
N,C,S	Interactive Voice Response (IVR)/Web Based Scheduling Software	Alameda Contra Costa Transit District	\$200,000	\$200,000
CW	New Freedom Fund Grant Match	Alameda Contra Costa Transit District	\$36,000	\$180,000
C,S	Central County Taxi Program Expansion and "Guaranteed Ride Home" for Travel Training Participants	ACTIA	\$35,000	\$35,000
CW	Countywide Mobility Coordination	ACTIA	\$374,000	\$374,000
N,C,S	Driving Growth through Transportation: Special Transportation Services for Individuals with Dementia	Alzheimer's Services of the East Bay	\$300,000	\$961,880
N	BORP North County Youth/Adults with Disabilities Group Trip Project	Bay Area Outreach and Recreation Program	\$266,200	\$419,430
N, C	Mobility Matters!	Centers for Independence Living	\$300,000	\$333,258
N	Albany Senior Center Community Shuttle Bus	City of Albany	\$161,600	\$192,500
N	Demand Response Shuttle Service for Seniors and/or People with Disabilities	City of Emeryville	\$232,000	\$250,000
S	VIP Rides Program	City of Fremont	\$154,665	\$154,665
C	Hayward Round About - Paratransit Shuttle Service	City of Hayward	\$440,000	\$440,000
N	GRIP - Grocery Return Improvement Program	City of Oakland	\$275,885	\$325,885
N	TAXI - UP & GO Project!	City of Oakland - Department of Human Resources	\$143,472	\$404,312
E	Downtown Route	City of Pleasanton	\$240,038	\$315,246
E	Rider Assessment Service	City of Pleasanton	\$15,000	\$29,727
E	LAVTA Livermore Senior Housing Shuttle	Livermore Amador Valley Transit Authority	\$175,000	\$184,500
E	Paratransit Vehicle Donation Program and Dial a Ride Scholarship	Livermore Amador Valley Transit Authority	\$95,000	\$99,813
CW	Learn BART! A Picture Guide to Riding BART	San Francisco Bay Area Rapid Transit District	\$43,000	\$64,600
E	Volunteers Assisting Same Day Transportation and Escorts	Senior Support Program of the Tri Valley	\$153,140	\$169,140

**N = North, C = Central, E = East, CW = Countywide**

**Total**

**\$3,946,000**

**\$5,993,956**



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**Funded by Measure B Sales Tax 2002 - 2022**

