

PROJECT BENEFITS:

The project benefits include:

- Provide training to support and promote use of fixed-route transit services by seniors and paratransit program participants
- Test and evaluate a group travel training model as a means of developing peer-to-peer support and providing cost-effective training
- Engage ethnic communities and non-English speakers, and evaluate methods for effectively serving these groups
- Provide a base of experience and develop a concrete set of tools for implementation of a countywide travel training program

PROJECT STATUS:

The collaborative effort between Livermore Amador Valley Transit Authority (LAVTA), the City of Fremont, Centers for Independent Living (CIL), and the United Seniors of Oakland and Alameda County (USOAC) was initiated with Nelson\Nygaard serving as the project consultant. Outreach activities and travel training are ongoing and are offered in several languages.

To find out more about this project, please contact the Project Sponsor.

PROJECT SPONSOR:

City of Fremont
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Tri-City Travel Training Pilot Program

South County

This Travel Training Pilot Program is developing and testing a set of outreach strategies, training tools, and curricula that can ultimately be implemented countywide to promote and support use of fixed-route transit services by seniors and persons with disabilities. The training targets seniors who have not yet qualified for ADA paratransit service, new users of mobility devices, and city paratransit program participants in the Tri-City area.

The Pilot Program will cover AC Transit, BART, and Union City Transit services. This project engages Tri-City ethnic communities and non-English speakers, and uses a group training model intended to foster peer-to-peer support networks within communities, housing facilities, and other social groups. Following implementation and evaluation of the training component, the Project Sponsor developed a program manual and associated materials to support countywide expansion.

Project Budget and Funding

TOTAL PROJECT COST	\$140,000
<i>Funding</i>	
ACTIA Paratransit Gap Grant Award	\$140,000
Matching Funds	\$0



Performance Measures

Number of group training candidate groups identified	30
Number of group training series provided	20
Number of individuals completing training	300
Number of members of ethnic communities and/or non-English speakers trained	60
Percent of riders using fixed-route services 3 months/6 months/1 year after training completion	80%
Percent of participants satisfied with the training provided	90%

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Alameda County

Alameda County's half-cent transportation sales tax, known as Measure B, will generate more than \$3 billion over 20 years for transportation improvements in Alameda County. Over **\$150 million** is dedicated for **Special Transportation for Seniors and Disabled**. In voting for Measure B, which dedicated 10.5 percent of the sales tax revenue to paratransit projects and programs, Alameda County residents voiced their support for increasing mobility for seniors and people with disabilities.

To date, ACTIA's grant program has funded 52 capital projects, programs, and master plans totaling \$9.1 million. Four grant cycles have been awarded, and the next cycle is scheduled for late 2010.



PARATRANSIT GAP GRANT PROGRAM - CYCLE 4 FUNDED PROJECTS

Planning Area	Project	Sponsor	Measure B Funding Amount	Total Project Cost
N,C,S	EBP Mobile Data Terminal/Automatic Vehicle Locator Project	Alameda Contra Costa Transit District	\$306,000	\$360,000
N,C,S	Interactive Voice Response (IVR)/Web Based Scheduling Software	Alameda Contra Costa Transit District	\$200,000	\$200,000
CW	New Freedom Fund Grant Match	Alameda Contra Costa Transit District	\$36,000	\$180,000
C,S	Central County Taxi Program Expansion and "Guaranteed Ride Home" for Travel Training Participants	ACTIA	\$35,000	\$35,000
CW	Countywide Mobility Coordination	ACTIA	\$374,000	\$374,000
N,C,S	Driving Growth through Transportation: Special Transportation Services for Individuals with Dementia	Alzheimer's Services of the East Bay	\$300,000	\$961,880
N	BORP North County Youth/Adults with Disabilities Group Trip Project	Bay Area Outreach and Recreation Program	\$266,200	\$419,430
N, C	Mobility Matters	Centers for Independence Living	\$300,000	\$333,258
N	Albany Senior Center Community Shuttle Bus	City of Albany	\$161,600	\$192,500
N	Demand Response Shuttle Service for Seniors and/or People with Disabilities	City of Emeryville	\$232,000	\$250,000
S	VIP Rides Program	City of Fremont	\$154,665	\$154,665
C	Hayward Round About - Paratransit Shuttle Service	City of Hayward	\$440,000	\$440,000
N	GRIP - Grocery Return Improvement Program	City of Oakland	\$275,885	\$325,885
N	TAXI - UP & GO Project!	City of Oakland - Department of Human Resources	\$143,472	\$404,312
E	Downtown Route	City of Pleasanton	\$240,038	\$315,246
E	Rider Assessment Service	City of Pleasanton	\$15,000	\$29,727
E	LAVTA Livermore Senior Housing Shuttle	Livermore Amador Valley Transit Authority	\$175,000	\$184,500
E	Paratransit Vehicle Donation Program and Dial a Ride Scholarship	Livermore Amador Valley Transit Authority	\$95,000	\$99,813
CW	Learn BART! A Picture Guide to Riding BART	San Francisco Bay Area Rapid Transit District	\$43,000	\$64,600
E	Volunteers Assisting Same Day Transportation and Escorts	Senior Support Program of the Tri Valley	\$153,140	\$169,140

N = North, C = Central, E = East, CW = Countywide

Total

\$3,946,000

\$5,493,956



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